Subscription Cancellation Policy

Subscription to our services and applications offered by Okoora are recurring, and automatically renew at the end of the applicable subscription period, until cancel as set forth below. This Cancellation Policy ("**Cancellation Policy**") establishes the subscription cancellation rights of authorized users of the online platform and applications for managing payments, hedging, risks, banking services and tools ("**Platform**") of OKOORA FINANCIAL SERVICES ISRAEL LTD and the Operating Companies as this term is defined in the Framework Agreement ("**Okoora**", "**we**", "**us**", "**our**").

1. HOW TO CANCEL YOUR SUBSCRIPTION

You may cancel your subscription though the platform. Cancellation shall mean the non-renewal of the subscription at the end of the applicable term. Cancellation does not cancel the current subscription immediately, and no partial or full refund shall be made for the remaining time period of the subscription, from the cancellation notice and until the current subscription end time.

2. WHAT HAPPENS IF I CANCEL MY SUBSCRIPTION?

1. If you signed up for a free Subscription, then nothing changes, and you will not be charged with subscription fees, but only for actions according to the commission table.
2. If you signed up for a monthly or annual basis Subscription, then upon the end of the current subscription, You will be transferred to the free subscription option, and may continue to enter the platform in the free subscription terms.

3. PAID SUBSCRIPTION CANCELLATION FEES

1. You can end your Paid Subscription at any time according to the procedure above. However, you may have to pay a fee. You'll still be able to benefit from the free Subscription terms once the current subscription term ends.
2. We may waive the fee you pay for the cancellation of the Paid Subscription, if you meet certain terms, such as signing up to a new Paid Subscription, certain paid Subscription minimum time period Plan etc. Whether or not we will waive a fee is at our discretion and shall be notified to you via the Platform or by Email.

4. PAID SUBSCRIPTION TERMINATION BY US

Notwithstanding the Framework Agreement terms We can suspend access to your account and end your Paid Subscription immediately if:

1. you have breached our agreement terms;
2. you haven't given us the information we need, or we have good reason to believe that the information you have given us is false;
3. we have reason to believe you caused damage to our company or our public image
4. you do not pay fees or commission or otherwise owe us money;
5. you've been declared bankrupt or going through other insolvency procedures
6. we suspect you are behaving fraudulently or otherwise criminally;
7. We may also end your subscription for other reason